OUR VISION
All families experiencing homelessness have the support, resources and skills that they need to become self-sufficient.

OUR MISSION
To provide temporary housing and targeted support to guide families from crisis to independent lives in our community.
LETTER FROM THE EXECUTIVE DIRECTOR

Welcome to our 2014 – 2015 annual report. I’m pleased to have this opportunity to share highlights of our last year at Family Supportive Housing. It was a year of strategic and programmatic growth. We expanded our services and set ambitious new goals for our work guiding families from crisis to self-sufficiency.

As you will read, we served more than 200 families during this time. 73% of our client families found permanent housing — a remarkable statistic, given the South Bay’s tight housing market. 48% of the adults we served increased their income levels. These numbers attest to the hard work that we see families do every day to return to independent lives in the community.

Our staff and Board work equally hard to ensure that our programs keep pace with families’ changing needs, and deliver real impact that lasts. In early 2015, we started a strategic planning process to evaluate our performance and set priorities through 2018. The resulting Plan (available online) defines goals for a Superior Service Model, Effective Advocacy, Committed Partnerships, and Top-Quality Operations and Management.

2015 also saw the launch of an improved and expanded Bridges AfterCare program. AfterCare now allows families who successfully complete our Shelter program to “opt in” for extended case management and access to supportive services, for up to 24 months after they move into permanent housing. This innovative two-phase service model aims to reduce the length of shelter stays and to ensure that the families we serve do not return to homelessness.

Our continuing efforts to help homeless families were recognized, when Family Supportive Housing was selected as a 2015 Bank of America “Neighborhood Builder.” You can read more about this prestigious award on page 3.

As you review highlights of our recent work and impact, I invite you to get involved. Together, we can help families put homelessness behind them, forever.

Beth Leary
Executive Director
ABOUT FAMILY SUPPORTIVE HOUSING

Family Supportive Housing helps homeless families with children remain intact while addressing their needs for food, shelter, employment and education. We offer families an opportunity to make life-altering changes and a system to aid in finding permanent housing.

San José Family Shelter is the only emergency shelter in Santa Clara County that does not separate the family. It can accommodate 35 families, each in a private room with bath, for up to 90 days, as they work to become self-sufficient. Onsite Case Managers provide counseling, referrals for housing, employment services, budgeting services, health care services, workshops, parenting classes, and ESL education. Supportive services for children include an onsite, licensed Child Development Center for infants and pre-school children, and a Homework Enrichment Program to keep K-12 students on track for success.

Bridges AfterCare offers families, who successfully complete the Shelter program, extended Case Management and supportive services for up to 24 months after they move into permanent housing. AfterCare helps families to establish a strong foundation for long-term success and stability.

Glenn Art Arms Transitional Housing Program offers scattered-site apartments for families who pay 30% of their income toward rent. Families also receive supportive services that focus on increasing income and education to support independent living.
Family Supportive Housing (FSH) is honored to be a recipient of Bank of America 2015 Neighborhood Builders grant. The grant allows FSH to strategically grow within Santa Clara County, increase its presence, and empower it to meet the needs of families experiencing homelessness.

Benefits of the grant include improving FSH internal controls, procedures, and quality of services. This will increase the organizations ability to adapt, scale and innovate FSH programs, as well as improve the measurement and evaluation program outcomes.

FSH will also be able to recruit and train highly qualified staff, which will allow Executive Director, Beth Leary, the ability to be more active in the community, connect with existing and prospective funders, and leverage the Neighborhood Builders funding to attract additional support. Expanding FSH reach in the community will increase financial sustainability.

In addition to funding, Bank of America is also providing development training for the Executive Director and the Director of Operations, Christi Moyer Kelly. Christi will interact with leaders from other organizations and learn new techniques which will be used to improve FSH’s services.

With the extreme shortage of affordable housing and rise in children living below the Federal Poverty Level, FSH is receiving an increasing demand for services, while making the services more difficult to achieve. These trainings will help FSH understand its emerging strategic needs, allow FSH to develop and nurture partnerships with other Neighborhood Builders, introduce effective tools and techniques to spur community support, provide skills for reflecting approaches for serving the community, and expose FSH to best practices for emulating and improving outcomes.

FSH looks forward to leveraging the grant to increase the impact it has on the community.
2014–2015 MILESTONES

219 FAMILIES Happily Served

54% Women
46% Men

AGE

0–5: 23%
5–17: 37%
18–34: 22%
35–54: 15%
55+: 3%

73% Families Found Permanent Housing

165 Families in San Jose Family Shelter

26% INCREASE of families in Bridges Aftercare

28 Families in GlennArt Arms

Top 5 Accomplishments

1. Tutored/mentored 158 school-aged children in Homework Enrichment Program
2. Served 145 families through Gardner Health
3. Taught life skills to over 300 women and girls
4. Offered 75% more adult workshops
5. Awarded Bank of America’s national Neighborhood Builders grant.
DONOR BREAKDOWN

576 Individuals
83 Businesses
34 Churches
35 Foundations
16 Groups
13 Matching

2016 GOALS

Increase Services Offered to Bridges AfterCare
Strategically Grow in Community
Boost Revenue
Expand Outreach
Update Collateral
THANK YOU TO OUR 2014–2015 DONORS

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(American Association of University Women)
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**REVENUE**

- Donations: $1,107,417
- Government Funding: $739,149
- In-Kind Donations: $186,207
- Special Events: $182,817
- Transitional Housing Program: $86,012
- Program Fees: $46,322
- Other Revenue: $9,336
- Interest: $2,311

**Total Revenue**: $2,359,571

**OPERATING EXPENSES** (excluding depreciation of $194,808)

- Shelter Program: $1,076,117
- Transitional Housing Program: $643,082
- Voyager Child Development Center: $45,760
- Management and General: $214,207
- Fundraising: $191,800

**Total Expenses**: $2,170,966

*Change in net assets before depreciation*: $188,605
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HOW TO HELP

All donations are tax-deductible.

MAIL: Checks made payable to Family Supportive Housing, 692 N. King Road, San Jose, CA 95133.

ONLINE: Credit card or PayPal donations can be made online, www.familysupportivehousing.org (one time, monthly, and quarterly reoccurring donations).

CORPORATE MATCHING GIFTS: Match your donation or volunteer hours. Contact your HR department for more information.

IN HONOR/MEMORY OF A LOVED ONE: Celebrate the special people in your life by making gifts in their names.

PLANNED GIVING: Designate Family Supportive Housing in your estate plan. Call us at (408) 926-8885.

STOCK DONATIONS: Call (408) 926-8885 for more information.

IN-KIND DONATIONS: Donate new bed pillows, toiletries, towels, diapers and formula, and new or slightly used bedding, comforters and clothing. Deliver to Family Supportive Housing, Monday – Friday from 10am – 4pm.

VOLUNTEER: Opportunities include: Homework Enrichment Program Tutor/Mentor, Adult Educational Workshop Teacher, Gardening, Evening Child Care, Meal Teams/Kitchen Helper, and countless other needs. Contact our Volunteer Coordinator at (408) 926-8885 or volunteer@familysupportivehousing.org.