LETTER FROM THE EXECUTIVE DIRECTOR

I am pleased to have this opportunity to share highlights of our last year at Family Supportive Housing. It was a year of strategic and programmatic growth. We expanded our services and set ambitious new goals for our work guiding families from crisis to self-sufficiency.

The families we typically serve are not chronically homeless. For many, Silicon Valley’s lack of affordable housing and work opportunities combined with limited education makes it difficult to find stable housing. Families could face a triggering event such as an unexpected illness, or a landlord who decides to sell. Unpredictable events like these can lead a family who has been living paycheck-to-paycheck out onto the streets. Families suffering from homelessness deserve our strong support.

None of the work we do could be accomplished without you – our donors and volunteers. I hope you enjoy reading this annual report, knowing that everything we have accomplished – the tangible and the intangible – were achieved because of your belief and support of our mission and goals. Your gifts have helped us to improve lives every day.

Together, we are helping families put homelessness behind them forever. We thank you.

In partnership,

Beth Leary
Executive Director
ABOUT FAMILY SUPPORTIVE HOUSING

Family Supportive Housing
When people find themselves without homes, they need a safe place to sleep that night and for, at least a few weeks or months. We address families’ immediate need for food and shelter and help them to forge a path back to housing as quickly as possible.

San José Family Shelter is the only emergency shelter in Santa Clara County that exclusively serves families. We accommodate 35 families, each in a private room with bath, for up to 90 days, as they work to become self-sufficient. Onsite Case Managers provide counseling, referrals for housing, employment services, budgeting services, health care services, workshops and parenting classes. Supportive services for children include an onsite, licensed Child Development Center for infants and pre-school children, and a Homework Enrichment Program to keep K-12 students on track for success.

Bridges AfterCare We extend AfterCare support to help families eliminate barriers to maintaining stable housing. We focus on finances, education and health - three pillars of long-term independence. This is our two-phase model, and it works. This is what ending family homelessness looks like.
Families received 1,890 onsite medical services through Gardner Health Van

178 families served
630 individuals served
37,268 Shelter Bed Nights
186,000 Meals Served

1,215 Financial Literacy Workshops
2,320 Case Management Meetings
95% housing success rate

Through this program we aim to connect families to services and support in the community.

69 families served in this program this fiscal year
250 individuals served
81% remain housed post AferCare program
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Sarah had a set plan for her future. She graduated from college, was investing in her 401k and all was going well until she was brought to her knees with a serious medical condition.

Sarah was forced to take time off of work to focus on her own health, As her work hours shortened, her income began to dwindle, causing a domino effect in financial mishaps including a loss of housing, which lead her to our doors seeking shelter for her family.

Family Supportive Housing guided Sarah with a plan for self-sufficiency. With one on one session’s with case managers, Sarah received the necessary information and resources to aid in her health issues. Through our Health and Wellness program, we were able to coordinate and inform her on the specified steps she would need to progress in her health.

Through participation in our financial literacy program, Sarah was taught how to build her income, budget for emergencies, and even received a savings match of $250.

Although life threw them a few curve balls, Sarah left our shelter self-sufficient and able to stand on their two feet. Following her stay at FSH, Sarah transitioned into our AfterCare care program. Currently Sarah is thriving with stable housing and a secure job at Google.

In 2012 the Assistance League of San Jose began volunteering as a group. Their first project was providing and serving dinner at the shelter on Fridays, once per month. They continue to provide dinner each month.

They organize and run the Halloween shop on the Friday before Halloween, for the kids in the shelter and our after care program. Assistance League does a gift card drive for us for the Christmas Shop. They also organize and run the children’s Christmas shop where the kids pick out gifts for their parents, they then wrap the gifts.

Assistance League wrote a grant to fund an Enrichment Program for the children and each quarter offer a fun program on Saturdays for the children, Petting Zoo in our garage and Happy Birds in the dining room. Since many of the Assistance League members are educators they run various workshops to help train our Homework Enrichment Program volunteers, by empowering them with knowledge and tools to help tutor the children in our HEP program. For the last seven years they have been extremely generous with their time and their talents.
REVENUE

- Donations
- Government Funding
- In-Kind Donations
- Special Events
- Program Fees
- Other Revenue
- Interest

Total Revenue $2,266,654

OPERATING EXPENSES

- Shelter Program
- Bridges After Care Program
- Voyager Child Development Center
- Management and General
- Fundraising

Total Expenses $2,217,898
HOW TO HELP

All donations are tax-deductible.

MAIL: Checks made payable to Family Supportive Housing,
692 N. King Road,
San Jose, CA 95133.

ONLINE: Credit card or PayPal donations can be made online,
www.familysupportivehousing.org (one time, monthly, and quarterly
reoccurring donations).

CORPORATE MATCHING GIFTS: Match your donation or volunteer hours.
Contact your HR department for more information.

IN HONOR/MEMORY OF A LOVED ONE: Celebrate the special people in your
life by making gifts in their names.

PLANNED GIVING: Designate Family Supportive Housing in your estate plan.
Call us at (408) 926-8885.

DONOR ADVISED FUNDS: Recommend a gift to Family Supportive Housing. You
can give by visiting our website at www.familysupportivehousing.org

STOCK DONATIONS: Call (408) 926-8885 for more information.

IN-KIND DONATIONS: Donate new bed pillows, toiletries, towels, diapers and
formula, and new or slightly used bedding, comforters and clothing. Deliver to
Family Supportive Housing, Monday – Friday from 10am – 4pm.

VOLUNTEER: Opportunities include: Homework Enrichment Program Tutor/
Mentor, Adult Educational Workshop Teacher, Gardening, Evening Child Care,
Meal Teams/Kitchen Helper, and countless other needs. Contact our Volunteer
Coordinator at (408) 926-8885 or volunteer@familysupportivehousing.org.